## I clicked the "Proceed to checkout" link but it says "There are no products in your shopping cart". What do I do?

If you have previously submitted an entry/application and did not immediately complete checkout, you may see this message on returning to the submission form:

ubm	niss	ion	- Registration form > <u>Submissions</u> > #32
View	Edit	Delete	
			t recorded for this entry. <u>Proceed to checkout</u> . (You may need to edit your submission to add it back to . If you are having problems paying online, please contact Yas at the BMC on 0161 438 3321 or <u>by email</u>
VIVERSI	ITY C		NTACT DETAILS

On clicking the "Proceed to checkout" link you see this message:



This is because your shopping cart is automatically cleared after approximately 4 hours.

To add the submission back to your shopping cart you must edit and re-submit the form:

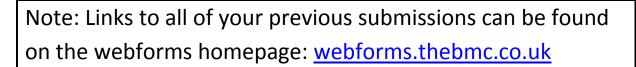
Home >	- Registration form > Submissions >
	Lat dubinision
	avment recorded for this entry. <u>Proceed to checkout</u> . (You may need to edit your submission to add it back to g cart). If you are having problems paying online, please contact Yas at the BMC on 0161 438 3321 or <u>by email</u>
	B CONTACT DETAILS

Click the "Submit" button (you may have to step through multiple pages depending on the form construction):

	1. Mountain Day	2. Scrambling	3. Single Pitch Rock Climbing	4. Multi Pitch Rock Climbing
Student 1	0	0	0	۲
Student 2	0	0	۲	0

At this point the item will be added to your shopping cart and you can now complete payment:

<b>MBMC</b>	2 Items Total: £100.0
Event Registration Service	Proceed to Checkout
Grants Competitions Events Committees FAQ	
My account Log out	
• Submission updated.	
<ul> <li>BMC Student Seminar 2013 added to <u>your shopping cart</u>.</li> <li>Thanks for your entry! You can pay now or <u>return to the form and add another entry</u>. Your event registration is not complete until you <u>complete checkout</u></li> </ul>	



You must be logged in to see them:

